

SportMatch

PRIVACY POLICY

Welcome to www.sportmatch.com.au physical education software. Please take the time to read our Privacy Policy. SportMatch is an online physical education software program for children and teenagers 8-18 years that allows users to enter and analyse a number of fitness and anthropometric measures and compare these to normative databases on children as well as to profiles of elite athletes. The SportMatch platform includes the SportMatch physical education software, accompanying lesson plans, worksheets and guides, athlete, children and user databases and any other product, material or service introduced by SportMatch from time to time, together (the **Service**).

1 Introduction – SportMatch respects your privacy

This Privacy Policy details the information SportMatch collects, how the information is collected and the purposes it is used when you use the Service.

The Service is intended to be used by organisations who authorise and provide the Service to you as an individual user (the **Organisation**).

Your Organisation is responsible for the administration of individual user profiles (**Profiles**) and the information that you submit or provide through the Service. Use of the Service is governed by the terms your Organisation has in place with SportMatch.

SportMatch is bound by the Australian Privacy Principles (**APP's**) described in the *Privacy Act 1988* (Cth) (**Privacy Act**). The APPs protect personal and confidential information by setting standards for how personal information is collected and disclosed.

Personal information is information relating to an identifiable individual or an individual who is reasonably identifiable. In the interest of protecting privacy, SportMatch de-identifies any personal information provided by user Profiles and has taken reasonable steps in restricting the ability to re-identify information. Some personal information relating to Organisations cannot be de-identified and it's collection and use is described in this Privacy Policy.

If you have any questions about your use of the Service, please contact your Organisation.

2 Kinds of information collected and held

Personal Information

SportMatch will collect and store information relating to both the Organisation and individual user Profiles. Information will only be collected if it is reasonably necessary in providing the Service.

The information collected from the Organisation includes:

- contact information such as the Organisation name, email account, address and location;
- username and password;
- billing information; and
- other content, communication and information provided to SportMatch including information in or about the content provided.

Information from individual user Profiles is only collected if it is necessary to provide the relevant Service to the Organisation. SportMatch, will collect the following information provided by individual user Profiles:

- username and password; and
- content, communication and other information provided to SportMatch including information in or about the content provided.

Sensitive Information

For the purpose of providing the Service, SportMatch collects information a Profile discloses on their physical health and wellbeing. This information SportMatch collects is limited only to;

- the fitness and anthropometric measures required for provision of the Service.

SportMatch does not collect any identifiable or reasonably identifiable sensitive information. SportMatch allows anonymous identifiers to be used in the interest of promoting privacy. It is the responsibility of the Organisation to manage these for use of the Services, and to retain and keep confidential all information referred to under this policy. If SportMatch cannot collect this information, it may be difficult to provide the Service.

This information will only ever be used for providing and updating the Service and will not be used or disclosed for any other purpose.

3 How SportMatch uses this information

SportMatch may collect the kinds of information listed in this policy for:

- opening and administering Organisation accounts, and individual user Profiles;
- keep Organisations informed of updates or changes to services
- enhancing security, safety and performance of the Service;
- optimising performance of the Service;
- to identify and fix bugs;
- developing and improving products in the Service
- development and improvement of databases and norms which form part of the Service;
- research and development; and
- any other appropriate related functions.

The information provided by individual user Profiles will be collated into databases available for their Organisation to recall and examine in the provision of the Service.

SportMatch may collect and incorporate de-identified Profiles test data into its overall databases for the purpose of increasing the Services accuracy, and updating and developing data norms.

4 Disclosure of information

SportMatch will only share personal information relating to the Organisation:

- with the express consent of the Organisation to disclosure;
- as required by law, warrant, discovery order, by Courts/Tribunals or Government regulatory authorities;
or
- with third party providers that assist in providing the Service or part of the Service (such as billing services or providers)

Information provided by individual user Profiles will be de-identified and not disclosed to any third-party.

5 Accessing and modifying your information

Information stored by SportMatch is available to access and change through the Service. The purpose of the Service is to allow users to see and manipulate their information, and it is easy to do so on the SportMatch website (the **Website**).

Users can access, view and change their information stored through the Website (for example, changing personal information, editing settings, updating test data). If you are not able to do so using the tools provided in the Service, you should contact your Organisation directly to access or modify your information.

Organisations can access the information of user Profiles they create. Not all Services allow access to Profile databases, SportMatch can restrict features of Organisations by account type. Organisations can access, view and change their information stored through the Website.

6 Rights of User

For any comment or question related to this Privacy Policy, please contact us on admin@sportmatch.com.au

If you are not satisfied with our response you can refer your complaint to a recognised external dispute resolution scheme, or the:

Office of the Australian Information Commissioner

Phone 1300 363 992

Post GPO Box 5218, Sydney NSW 2001

Online Form: www.oaic.gov.au (Privacy Complaint Form).

7 Account closure

If you wish to close your user Profiles, speak to your Organisation and request they remove, suspend or delete your information. It may take up to 90 days to remove Profiles from SportMatch Services. Personal information provided to SportMatch will be removed after this period, however de-identified information collated in the SportMatch 'norm' databases may be retained.

8 Policy changes

SportMatch reserves the right to review and amend, novate, supplement or replace this Policy in part or entirely, from time to time. SportMatch will use reasonable endeavours to provide notice of any updates to the Users and Policy changes will be published on the Website. Any changes to these Terms are to take immediate effect upon publication.

Last updated: May 2020